

QUALITY POLICY

JULIGHT SRL is continuously and actively engaged towards the achievement of quality objectives to consolidate its presence on the market and to meet the needs of its customers, not only in terms of the quality of the product / service supplied, but also in terms of the guarantees offered and of the compliance with contractual terms.

Aiming at increasing the degree of satisfaction of the Customer, the primary objective of JULIGHT SRL is to offer products and services that are - as much as possible - compliant with the requirements of the Customer.

JULIGHT SRL also aims at increasing the number of acquired customers.

The Company's Quality Policy:

- is focused on pursuing Customer and stakeholders satisfaction, trust and loyalty
- is focused on pursuing full compliance with the mandatory laws / regulations
- takes into account the internal and external context in which it operates for taking inspiration for the definition of objectives and risks in the execution of processes.

The objectives are pursued in compliance with and through the application of a Management System compliant with the UNI EN ISO 9001:2015 Standard.

In carrying out its activities, JULIGHT SRL has the task of guaranteeing:

- an organizational model capable to ensure high and adequate skills to be applied to the production and marketing of products and services
- the creation of value in the interactions with its customers, identifying at the same time present and future needs for the success of the Company

The Quality Management System of JULIGHT SRL is based on a Company risk assessment approach that allows to identify the factors that could generate process deviations from the ISO 9001:2015 standards, and to implement preventive controls in order to minimize the negative effects and anticipating the market trends, taking advantage of the opportunities offered.

On the basis of the following general principles and with the aim of continuously improving the effectiveness of the System, measurable objectives that are monitored during the annual reviews by the Quality Management Manager have been defined as follows:

1. paying the utmost attention to identifying and satisfying the needs of the Company's own staff
2. continuously improving the quality of the management of the Company and of the products / services offered, with the consequent generation of positive results both of economic nature and in terms of excellence and reputation, with full customer satisfaction
3. guaranteeing the availability of high-quality skills that respond promptly to the needs of the interested parties and of reference markets
4. continuously promoting the image of the Company as a responsible and efficient one
5. guaranteeing a constant action of valorization, motivation and professional growth of employees and staff
6. complying with the requirements of the Quality Management System and ensure its continuous and effective application
7. continuously reviewing the present Quality Policy to ensure that the Company's employees and staff fully understand its contents and commit to implement it

This Quality Policy affects and involves the entire Company and it is expressed by the provisions contained in the Quality Management Manual and in the Procedures, which are updated according to the market inputs, the Customers' requests and expectations, and the Company's business evolution.

The Company Management commits to ensure that this Policy is understood, shared, implemented and achieved by all its employees and staff, and at the same time undertakes to share it with all stakeholders by publishing it on the company wallboard and on the company website.

The Company Management **JULIGHT S.r.l.**

Polo Tecnologico - Via Cuzio 42
27100 Pavia, Italy
P.I. 02434680183

